

CHANGES TO:

Cancer Council's Legal and Financial Referral Services

(formerly Pro Bono Program)

From September 2024, the following changes will apply:

New service name

Patients, carers and healthcare professionals reported that the name 'Pro Bono Program' is confusing and requires explanation of the support available. To address this, we are renaming this service to individual services, to better reflect the offerings available and make it easier to explain to patients.

This will include:

- **Legal Referral Service**
- **Financial Planning Referral Service**

New service scope

These services will concentrate on the most common legal and financial issues experienced by patients and carers. This will allow us to provide faster, more specialised support for patients and carers and prevent duplication across community support services.

We will no longer support with the following:

- Tenancy law (e.g. eviction due to unpaid rent or other tenancy dispute);
- Immigration law (visa advice for patient or overseas family member); and
- Social security / welfare rights (e.g. Centrelink disputes).

Please see table with list of alternative services you can refer patients and carers to for this support.

Alternative Services

Immigration law

- ▶ Refugee Advice and Casework Service (RACS)
- ▶ Refugee Legal
- ▶ Legal Services Commission of SA

Social security / welfare rights

- ▶ Legal Services Commission of SA
- ▶ Economic Justice Australia

Tenancy law

- ▶ Southern Community Justice Centre
- ▶ Limestone Coast Community Justice Centre
- ▶ Riverland Community Justice Centre
- ▶ Northern Community Legal Service

Other

- ▶ Uniting Communities Law Centre
- ▶ Women's Legal Service SA

About our Legal and Financial Referral Services



Cancer Council connects people affected by cancer with volunteer professionals who provide advice and assistance to patients and their carers. Professionals include lawyers and financial advisers. Cancer Council staff do not provide advice directly to clients.

Who we can help

Cancer patients, carers and bereaved carers experiencing cancer-related legal or financial issues and are unable to afford professional advice.

Financial eligibility criteria

Our referral services are means tested and patients and carers will be asked financial questions about:

- Employment status;
- Household income;
- Housing situation and dependents; and
- Asset and debts.

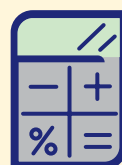
What we can help with

Legal Referral Service:



- Simple Wills, Power of Attorney and Enduring Guardian documents (patients only)
- Employment and discrimination matters
- Superannuation and insurance disputes
- Credit and debt matters

Financial Planning Referral Service:



- Early access to superannuation
- Insurance claims (e.g. income protection, TPD and life insurance)
- Help with Centrelink
- Asset and debt management options
- Retirement and estate planning



If you have any questions about the support available, please call **1300 856 199** or email referralservices@cancerCouncil.org.au