

Cancer in the workplace: other support

A guide for managers and human resources professionals

Support is available from a wide range of organisations. Cancer Council offers various support services, which are free of charge for eligible people with cancer and their family, friends and co-workers. There are also specific resources available for carers.



Support from Cancer Council	
Cancer Council 13 11 20 Information and Support Service	This confidential telephone service is staffed by trained health professionals who can provide information about any aspect of cancer. Our 13 11 20 consultants can send you printed information, connect you with counselling and support services in your local area, and provide emotional support. 13 11 20
Your local Cancer Council website	Provides evidence-based information about more than 40 types of cancer, as well as information about cancer treatment and side effects, living with cancer, prevention, research and advocacy. Information can be read online or downloaded as PDFs. You can also find links to a range of support services for people affected by cancer. ► See page 3 for addresses.
Cancer Council Legal, Financial and Workplace Referral Services	Programs that can connect people affected by cancer with a legal, financial or workplace professional for advice (the advice is free for eligible clients). Available in most states and territories. 13 11 20
Cancer Council Online Community	This site hosts a moderated online community for people affected by cancer, their families and carers. It is a safe place to connect with others and chat about treatment, specific cancer types, carers' issues, survivorship, and grief and loss. cancercouncil.com.au/OC
Cancer Council's podcast series	<i>The Thing About Cancer</i> , Cancer Council's podcast series, provides information and insights for anyone affected by cancer. cancercouncil.com.au/podcasts
Cancer Council resources for workers and employers	Cancer and its treatment can affect many aspects of a person's life, including work. These resources provide information for workers and employers about managing work after a cancer diagnosis. Visit your local Cancer Council website for these resources. ► See page 3 for addresses.

Support from other organisations

You can find many useful resources online, but not all websites are reliable. These websites are good sources of support and information.



Organisation	Description	Contact details
Australian Human Rights Commission	Receives complaints about discrimination and bullying in the workplace, and promotes fairness.	humanrights.gov.au 1300 656 419
Beyond Blue	Offers online and phone support to people affected by anxiety and depression.	beyondblue.org.au 1300 224 636
Cancer Australia	Provides information about cancer control and care.	canceraustralia.gov.au
Carer Gateway	Provides practical information and resources for carers, and links to support services, including respite care. There is also information for working carers.	carergateway.gov.au 1800 422 737
Services Australia (including Centrelink)	Offers financial support for people with a long-term illness and for primary carers.	servicesaustralia.gov.au 132 717
Fair Work Commission	The national workplace tribunal. Helps resolve issues at work and can also hear workplace bullying claims.	fwc.gov.au 1300 799 675
Fair Work Ombudsman	Information on pay, National Employment Standards, leave, termination/dismissal and complaints.	fairwork.gov.au 13 13 94
JobAccess	Provides information and assistance to support the employment of people with a disability, including cancer.	jobaccess.gov.au 1800 464 800
National Disability Insurance Scheme	Provides supports and services for people with a permanent and significant disability.	ndis.gov.au 1800 800 110
Office of the Australian Information Commissioner	National body that investigates privacy infringements and handles privacy complaints.	oaic.gov.au 1300 363 992
Work After Cancer	Website created by Flinders University and funded by the Australian Government, with information about working during cancer treatment and returning to work after treatment.	workaftercancer.com.au

Specific types of cancer	
Asbestos and Dust Diseases Research Institute	addri.org.au
Australian Gynaecological Cancer Foundation	agcf.org.au
Australian Thyroid Foundation	thyroidfoundation.org.au
Brain Tumour Alliance Australia	btaa.org.au
Breast Cancer Network Australia	bcna.org.au
Bowel Cancer Australia	bowelcanceraustralia.org
GI Cancer Institute (gastrointestinal cancers)	gicancer.org.au
Head and Neck Cancer Australia	headandneckcancer.org.au
Kidney Health Australia	kidney.org.au
Leukaemia Foundation	leukaemia.org.au
Lung Foundation Australia	lungfoundation.com.au
Melanoma Institute Australia	melanoma.org.au
Myeloma Australia	myeloma.org.au
Ovarian Cancer Australia	ovariancancer.net.au
Pancare Foundation	pancare.org.au
Prostate Cancer Foundation of Australia	prostate.org.au
Rare Cancers Australia	rarecancers.org.au

Children and teenagers	
Cancer Hub (Camp Quality, CanTeen and Redkite) – a one-stop shop to support families impacted by cancer	cancerhub.org.au
Starlight Children's Foundation	starlight.org.au

Local Cancer Councils	
Call Cancer Council 13 11 20 for more information about cancer in the workplace. You can request free copies of our booklets on cancer treatments and side effects, or download digital copies from your local Cancer Council website.	
ACT	actcancer.org
NSW	cancercouncil.com.au
NT	cancer.org.au/nt
QLD	cancerqld.org.au
SA	cancersa.org.au
TAS	cancer.org.au/tas
VIC	cancervic.org.au
WA	cancerwa.asn.au
Australia	cancer.org.au
More information – Visit your local Cancer Council website to download more workplace fact sheets. Topics covered include <i>Talking to an employee about cancer</i> and <i>Creating cancer-friendly workplaces</i> .	

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[See our full list of expert and consumer reviewers.](#)

Note to reader

This fact sheet is intended as a general introduction and should not be seen as a substitute for medical, legal or financial advice. You should obtain independent advice relevant to your specific situation from appropriate professionals. Information on cancer, including the diagnosis, treatment and prevention of cancer, is constantly being updated and revised by medical professionals and the research community. While all care is taken to ensure accuracy at the time of publication, Cancer Council Australia and its members exclude all liability for any injury, loss or damage incurred by use of or reliance on the information provided in this fact sheet.

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Cancer Council acknowledges Traditional Custodians of Country throughout Australia and recognises the continuing connection to lands, waters and communities. We pay our respects to Aboriginal and Torres Strait Islander cultures and to Elders past, present and emerging.

